

# Important Information About *Your* Account

After enrolling into online banking you may not see all of your accounts listed on the online banking profile. To correct this simply visit your local branch, call our telephone banking at 402-537-7115 or contact us at our website [www.accessbank.com/about/contact-us](http://www.accessbank.com/about/contact-us).



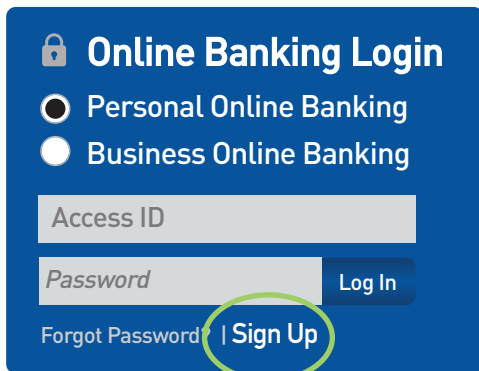
## ATMs

- At ACCESSbank, you'll never have to worry about ATM fees. We offer free ATMs across the country. We also reimburse all ATM fees. Every ATM is free. No games. No kidding!



## Online Banking

- On Monday, August 21st, visit [www.accessbank.com](http://www.accessbank.com) to enroll in ACCESSbank Online Banking.
- After you click the 'Sign Up' button on the ACCESSbank home page, you will begin the enrollment process. Below are some helpful screenshots on how to enroll.
- Once you click 'Enroll', you will create a User ID (Access ID) and password. Passwords must be 8 to 17 characters in length and include one uppercase letter, one lowercase letter and two numbers. Password(s) are case sensitive.
- If you previously set up automatic transfers within Bank of Nebraska's Online Banking, these will need to be set up again in ACCESSbank Online Banking.



The screenshot shows the 'Online Banking Login' page with three radio button options: 'Personal Online Banking' (selected), 'Business Online Banking', and 'Sign Up' (circled in green with an arrow pointing to the 'ENROLL' form). Below the options are input fields for 'Access ID' and 'Password', a 'Log In' button, and a 'Forgot Password' link.

### ENROLL

Create a new password that is 8 to 17 characters in length. Passwords must include one uppercase letter, one lowercase letter and two numbers. Passwords are case sensitive.

Type of account*	Checking	<input type="button" value="v"/>
Account number*	12345678	<input type="button" value="HIDE"/>
Social Security Number*	987-65-4321 ( <i>must be full SSN</i> )	<input type="button" value="HIDE"/>
PIN*	4321 ( <i>must be last 4 digits of SSN</i> )	
Security question*	What's your favorite color? ( <i>create your own question</i> )	
Security answer*	Blue ( <i>create your own answer</i> )	<input type="button" value="HIDE"/>
Email address*	youremail@test.com	
Confirm mail address*	youremail@test.com	

\*Indicates required field

Already enrolled? [Login now.](#)



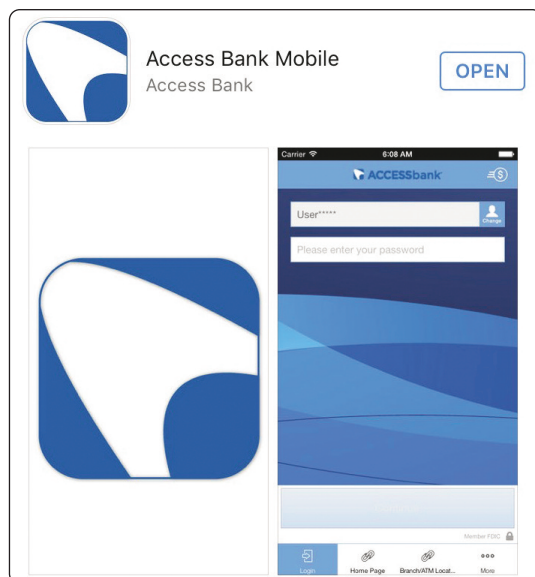
## Bill Pay

- Bill Pay will be available within 48 hours after you enroll in ACCESSbank Online Banking.
- All scheduled payments and payment history you have set within Bank of Nebraska Bill Pay will be automatically transferred to ACCESSbank Bill Pay.
- Please review your payments in Bill Pay the week after conversion to make sure they are set up correctly.



## Mobile Banking

- You must be enrolled in ACCESSbank Online Banking in order to download our mobile app. The ACCESSbank Mobile App will be available to download on Monday, August 21, 2017.
- To find our app, search ACCESSbank on your smart phone and look for our ICON. Please see the screenshot below.
- Once you have downloaded the ACCESSbank Mobile App, you will automatically be enrolled in Mobile Deposit.



## Telephone Banking

- To better serve your needs and deliver a more personal customer experience, our branch employees will be assisting you with your banking questions.
- You will continue using the current telephone banking number to reach our employees, 402.537.7115. The hours for this new, non-automated service will be Monday through Friday, 8 a.m. - 6 p.m. and Saturday 9 a.m. - 12 p.m.
- If you have any questions after hours, please visit [www.accessbank.com](http://www.accessbank.com) and submit your question on our 'Contact Us' page. A banker will be in touch the following business day.



## Debit Card

- You will be receiving your new ACCESSbank debit card the week of August 7th.
- During conversion weekend, your ACCESSbank and Bank of Nebraska cards will have limited access to your account. No balance inquiries or transfers will be available at any ATM over conversion weekend.
- All Bank of Nebraska debit cards will be inactive as of Monday, August 21st.
- Recurring charges established with your Bank of Nebraska debit card will need to be updated with your new ACCESSbank card information.



## Overdraft Privilege

- The Overdraft Privilege program previously offered by Bank of Nebraska will no longer be offered or supported by ACCESSbank.
- For customers who have been using this service, your banker should have called to make arrangements for any negative balances. If you haven't received a phone call, please reach out to a banker to make arrangements to protect your account from overdrafts.
- If you're interested in an overdraft protection service, please reach out to one of our bankers to apply for an overdraft protection line of credit, or to discuss other options.



## Utility Payments

- As of August 1st, Bank of Nebraska locations will no longer accept MUD or OPPD payments in the branches. Please refer to their websites or contact their customer service departments for alternative payment options.



## FDIC Insurance

- Bank of Nebraska and ACCESSbank deposits will continue to be insured separately for at least six months after the merger. This grace period gives you the opportunity to restructure your accounts, if necessary. Your CD's are also separately insured until the earliest maturity date after the six month grace period. Prior to making any account changes, simply reach out to your banker to discuss your options. You may be eligible for insurance coverage over \$250,000 depending on the ownership structure of your accounts.



## Locations and Hours

<b>Midtown</b> 8712 West Dodge Road Omaha, NE 68114 Phone 402.763.6000	<b>Shadow Lake</b> 774 Olson Drive Papillion, NE 68046 Phone 402.281.4567	<b>Village Pointe</b> 203 North 180th Street Omaha, NE 68118 Phone 402.281.4585	<b>La Vista</b> 722 South 84th Street La Vista, NE 68128 Phone 402.331.8550
<b>Center Mall</b> 42nd & Center Street Omaha, NE 68105 Phone 402.537.7142	<b>Oakview</b> 2710 South 140th Street Omaha, NE 68144 Phone 402.905.4100	<b>Bellevue</b> 923 Galvin Road South Bellevue, NE 68005 Phone 402.537.2600	<b>Mortgage Center</b> 2806 South 143rd Plaza Omaha, NE 68144 Phone 402.935.5000

**Drive-Thru Hours:**  
 Monday - Friday, 7:30 a.m. to 6 p.m.  
 Saturday, 9 a.m. to 12 p.m.

**Lobby Hours:**  
 Monday - Friday, 9 a.m. to 5 p.m.  
 Saturday, 9 a.m. to 12 p.m.

*Thank you* for your business. We are excited to be your new bank.