

Thank you for banking with ACCESSbank. We appreciate your patronage and remain committed to keeping our employees and clients safe and healthy. We continue to monitor the COVID-19 situation daily and, as communicated earlier, have made adjustments by limiting our lobbies and offices to appointments only while we put into practice the ‘social distancing’ requests being asked of us by our federal, state and local leaders.

We are ***open for business*** and are here to assist you through the following delivery channels:

- Use of any of our [drive-thru locations](#) during normal banking hours.
- Access to any ATM nationwide with no ATM fees.
- Meet with a banker by scheduling an appointment if necessary. Some members of our banking team are presently working remotely. If you are unable to reach your banker when you call, please leave a voicemail or feel free to call their mobile number, which will be indicated on their voice message.
- For digital banking, visit our website at [www.accessbank.com](http://www.accessbank.com). If you don’t currently use our online banking services, click the “Get Started” tab on our website, or contact one of our bankers for assistance. We are happy to help walk you through the steps you’ll need in order to look at your accounts, transfer funds, make payments and even deposit checks without coming to the bank.
- Contact us via email. If you don’t know who to reach, simply send any questions or concerns to: [bankingyourway@accessbank.com](mailto:bankingyourway@accessbank.com). One of our bankers will promptly respond to your request. **Remember, never send account numbers or other personal data over email unless it is encrypted or secured.**

If you get a call from a financial representative of the bank, please know that we won’t ask for confidential information such as name, password, PIN, or other account information. Feel free to hang up and call us if you are unsure about the authenticity of the caller.

Be assured that ACCESSbank is fiscally healthy with a solid capital base to handle any turbulent event or uncertainty. Our team is committed to serving you throughout these difficult times. We may all need to get used to doing things a bit differently for a time, but our priority is to keep you and our employees healthy while continuing to assist with your financial needs.

We pledge to keep you informed through email, our website, and Facebook as situations change.

Our most sincere wishes for health for you, your family and friends.

Sincerely,



Patrick J. Corrigan